

Module	Learning Objective	Delivery Method
<b>Overall Certification Learning Objectives</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Describe the components of the EQ-i 2.0 including defining composite scales and subscales</li> <li>- Interpret an EQ-i 2.0 assessment</li> <li>- Administer the EQ-i 2.0</li> <li>- Follow a structured approach to preparing for a feedback session</li> <li>- Demonstrate the ability to conduct an effective assessment feedback session</li> <li>- Explain the benefits of EI (Emotional Intelligence) to their client groups</li> <li>- Describe how EI applies to different disciplines</li> <li>- Identify resources available post-certification</li> <li>- Assess which report type is appropriate for their client</li> </ul>	Blended solution consisting of e-learning and in-class or webinar components
<b>Module 1: Overview and Framework</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Define EI and articulate what EI is not</li> <li>- Explain the evolution and importance of EI</li> <li>- Demonstrate understanding of EQ-i 2.0 - Model of Emotional Intelligence</li> <li>- Demonstrate understanding of composite scales and subscales</li> </ul>	E-learning
<b>Module 2: The Science Behind the EQ-I 2.0: Psychometrics</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Identify response style indicators for the EQ-i 2.0</li> <li>- Explain validity and reliability as it pertains to the EQ-i 2.0</li> <li>- Describe the mean and standard deviation</li> <li>- Understand the EQ-i 2.0 norms</li> </ul>	E-learning
<b>Module 3: Elements of EQ-I 2.0: Subscales in Action</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Interpret an assessment including identifying the response style indicators</li> <li>- Demonstrate the components of a best practice feedback debrief session</li> <li>- Develop questions to lead feedback debrief discussion</li> <li>- Understand the ethics of administering the EQ-i 2.0 and EQ 360</li> <li>- Practice foundational coaching skills, including effective questioning techniques</li> </ul>	In-class
<b>Module 4: Interpretation and Giving Feedback</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Interpret an assessment including identifying the response style indicators</li> <li>- Demonstrate the components of a best practice feedback debrief session</li> <li>- Develop questions to lead feedback debrief discussion</li> <li>- Understand the ethics of administering the EQ-i 2.0 and EQ 360</li> <li>- Practice foundational coaching skills, including effective questioning techniques</li> </ul>	In-class
<b>Module 5: Gaining Buy-In</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Articulate the different applications of EI among various disciplines</li> <li>- Access information and case studies demonstrating ROI</li> <li>- Work through a process to gain buy-in for an EI plan internally and externally to an organization</li> <li>- Highlight the benefits of the EQ-i 2.0 and EQ 360 over other EI assessments</li> <li>- Identify sponsor resistance and ways to overcome it</li> <li>- Determine when it is more appropriate to use the EQ-i 2.0 over the EQ 360 and vice versa</li> </ul>	In-class
<b>Module 6: Planning and Administration</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Describe the resources available to them post-certification (e.g., handbook, customer service, etc.)</li> <li>- Navigate the Portal</li> <li>- Distinguish between reports, choose the right one for their clients</li> <li>- Determine how to administer the EQ-i 2.0 and EQ 360 with their clients</li> <li>- Determine where to go to get support</li> </ul>	E-learning module
<b>Exam</b>	<ul style="list-style-type: none"> <li>- Embedded in e-learning modules</li> <li>- Multiple choice questions embedded in the - E-learning programs (not scored) Online after completion of program</li> <li>- Online exam to be completed after in-class session, covering all modules</li> </ul>	Online
<b>Overview of 360° Assessments and the EQ 360</b>	<p><b>Learners will be able to:</b></p> <ul style="list-style-type: none"> <li>- Describe what a 360° assessment is</li> <li>- Articulate the benefits of a 360° assessment</li> <li>- Describe the components of the EQ 360</li> <li>- Identify response style indicators for the EQ 360</li> <li>- Understand the EQ 360 norms</li> </ul>	E-learning module

**Certification in the EQ-i 2.0 takes a few days and is offered in a blended format consisting of e-learning and in-class or webinar components.**